

PROGRAM OVERVIEW

AGENCY EVOC TRAINING PROGRAM

A comprehensive emergency vehicle operations program — instructors, field preceptors, providers, refresher training and the culture of safety that holds it together — deployed inside your own organization.

\$2,995 per three-year term · U.S. DOT National Standard Curriculum

A fundamental shift in how EVOC is deployed

For most organizations, EVOC is a box to check. Someone takes a course, a card goes in a file, and nobody looks at it again until an inspection or a crash. That is not a program — it is a receipt.

The Agency EVOC Training Program treats emergency vehicle operations as what it is: the one thing your organization does more than anything else. It puts the entire training structure inside your own agency — the instructors who own and teach it, the field preceptors who coach your people where the driving actually happens, provider-level training for every operator you employ, refresher training you can run as often as you see fit, and a culture of safety course built for the cab. All of it on the U.S. DOT National Standard Curriculum, delivered through a portal that carries your organization's name.

What the program includes

You receive	What it does for your organization
Three (3) EVOC Instructor seats	The Trilogy EVOC Instructor Course, delivered online. Your instructors are certified to teach the full EVOC Provider Course to your personnel, including the behind-the-wheel practical, in your own vehicles and on your own schedule. 24 CEUs. Certification valid three years.
Six (6) Emergency Vehicle Operations Field Preceptor seats	The layer between the classroom and the street. Preceptors are the people who ride with a new hire or probationary employee and watch them drive — and this course prepares them to coach that driver and carry the culture of safety into the field. It is not an instructor course; it develops the coach. Delivered online, with a set of field evaluation instruments your agency can adapt to its own forms.
Unlimited EVOC Provider seats	The U.S. DOT National Standard Curriculum, Emergency Vehicle Operator Course. Academics online in your portal; the behind-the-wheel practical delivered in person by your own certified instructors. Assign it to a new hire in orientation or run your entire organization through it. No tuition per student.
Unlimited EVOC Refresher seats	Two refresher courses, both fully online — an eight-hour and a four-hour. Your organization chooses which one fits, and runs it as often as it deems necessary. Use it for scheduled refresher training across the roster, for remediation after an event, or as an additional training tool whenever you need one. No instructor required.
Unlimited Culture of Safety for Emergency Vehicle Operations seats	Fully online, 5 CEUs, seven modules built for the cab: why operators crash, emergency-mode judgment, intersections, the cab as a cockpit, fitness to drive, just culture behind the wheel, and building the agency driving program. No instructor required. Run it once, or every year.
Your own agency portal on the Trilogy Schoolhouse	"[Your Agency] Schoolhouse, powered by Trilogy." A customized portal that delivers all of the above to your organization. Your administrator adds personnel, assigns seats, follows every student's progress and prints student and roster reports.

Why the whole structure and not one course

Every other offer on the market sells instructor seats. Instructors alone do not change how an organization drives — they teach a class, and then everyone goes back to work.

- **Instructors** own the program and deliver the certification course.
- **Field preceptors** carry it into the passenger seat, where a new driver actually learns your vehicles, your streets and your expectations.
- **Providers** are everyone who turns the key — trained on the same national curriculum, by your own people, on your own apparatus.
- **Refresher training** is how you bring the whole roster back on your own schedule, and how you put a driver back through the material after an incident instead of having no answer at all.
- **Culture of safety** is what keeps all of it from decaying into habit. It goes to the whole roster, as often as you want to run it.

That is the shift. Not a course purchased once, but a structure your organization owns and operates.

How it runs

1. Your instructors and preceptors complete their courses online. Trilogy builds your agency portal and issues your administrator credentials.
2. New personnel complete the EVOC Provider academics in your portal. Your certified instructors run the behind-the-wheel practical in your own vehicles, on your own course, and complete the course in person.
3. Your field preceptors work with new and probationary drivers during their field training period, using the evaluation instruments the course provides.
4. Run refresher training on whatever cycle your organization sets — the whole roster annually, a single shift, or one driver put back through the material after an event.
5. Assign the Culture of Safety course to the whole roster — at hire, annually, or after an incident. Your administrator prints the completion report and your organization holds the record.
6. When an instructor is promoted, transfers or retires, you add or replace at \$375. The program stays with the agency.

The terms

- **\$2,995 per three-year term.** One payment covers the full term. No annual fee, and no per-student tuition for your own employees, members or enrolled students.
- **Add or replace instructors at \$375.** Build your instructor cadre beyond the initial three, or replace anyone who leaves, at \$375 per instructor for the life of the term.
- **Renewal.** At the end of the term the program renews at current pricing, on all of the same terms set out here. The decision is yours, and so is Trilogy's.
- **Instructor certifications.** Valid three years. They belong to the instructor, but they authorize teaching only for the organization that sponsored them — a certification does not transfer to a new employer.
- **Continuing education.** The EVOC Instructor Course carries 24 CEUs and Culture of Safety for Emergency Vehicle Operations carries 5. NREMT accepts them for recertification; state acceptance varies.

Who qualifies

Fire departments, EMS agencies (public or private), colleges and EMS education programs, government and hospital-based EMS — within the United States, training their own personnel or enrolled students. Not available to third-party or commercial training providers.

How to establish your program

Credit card or P-card: <https://lms.trilogyems.com/product/agency-evoc-training-program/>

Purchase order: email training@trilogyems.com with your agency name and contact information. Public agencies, colleges, hospital systems and licensed ambulance services generally qualify; a quote and vendor information follow the same day.

After purchase: return the one-page Enrollment & Portal Setup form naming your program administrator, your three instructors and your six field preceptors. Trilogy builds your portal and enrolls your people; you will receive your activation date and logins when it is ready.

About the program

Trilogy Emergency Medical Solutions is a veteran-owned emergency services training company founded in 2010. Trilogy has taught the Emergency Vehicle Operator Course, built on the U.S. DOT National Standard Curriculum, for fifteen years — one of the largest EVOC providers in the state of Florida at the provider level, and a provider of instructor-level courses across the United States and internationally.

The Agency EVOC Program curriculum is reviewed and updated annually, so your organization always teaches the current version. Trilogy is not a training center for any outside organization and delivers no one else's curriculum; every course in the Schoolhouse is Trilogy's own.

Trilogy Emergency Medical Solutions • 5379 Lyons Road, #831, Coconut Creek, FL 33073 • training@trilogyems.com •

<https://lms.trilogyems.com/agency-evoc-program/> • Program terms are set out in the Agency EVOC Training Program Agreement.